



NISSAN NORTH AMERICA, INC.

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Greetings,

On December 8th, 2010, Nissan will launch a state of the art, fully electric vehicle called the LEAF. The LEAF is a symbol of Nissan's commitment toward becoming a leader in ZERO emission vehicle technology.

The all new LEAF incorporates new technologies never before seen on any Nissan production automobile. The Electric Shift Control System, Electric Parking Brake, Approaching Vehicle Sound for Pedestrians System, Lithium Ion Battery and Charging Port are a few examples of the new technology included in the vehicle.

Part of our goal to becoming the "Most Trusted Car Company in America" includes supporting not only the buyer of our products, but those who support our customers during their daily use.

We recognize that you will undoubtedly encounter a Nissan LEAF some day and we at Nissan believe it is important to support you in your efforts to assist our customers. To that end, you will find attached an electronic version of the 2011 model year LEAF First Responders Guide.

This document was developed with you in mind and contains the information you'll need to safely assist one of our Nissan LEAF customers.

Our goal is to help you, help our customers and remain safe while doing so.

As with all documents of this type, there will be updates periodically to document changes and improvements to the vehicle. To insure that you have the latest information available, please visit www.EVsafetytraining.org, or www.NISSANUSA.com and navigate to the "For Owner's", "Manuals & Guides" section to obtain the latest version of this publication.

Thank you,

Allen Chaltron
Manager, Technical Service Information
Nissan North America, Inc.